

IVING WHAT IS ON THE WHITEBOARD

We have all been to many conferences, read many books, done infinite PD. Why is it that some content becomes a reality in our life, yet other content fades away?



- IN YOUR NATURE
- SELF PROPELLING



ELITE COACHING & PERFORMANCE PERCEIVED & AUTHENTIC SUCCESS

Remember the distinction between perceived and authentic success is where we invest our energy. It is about the areas of life in which we are trying to achieve:

PERCEIVED SUCCESS

I am trying to be successful in other people's eyes, then I will be a success in my own eyes.

AUTHENTIC SUCCESS

I am trying to be successful in my own eyes and am indifferent to whether I am seen as successful by others.

QUESTIONS WHICH MAY ACCIDENTALLY HIDE AUTHENTIC GOALS & THUS CREATE GREATER FOCUS ON PERCEIVED GOALS:

- » What is the goal?
- » What are you trying to achieve?
- » How do you hope to look?
- » Who do you need to please?

KEY QUESTIONS TO DISCOVERING SOMEONE'S AUTHENTIC GOALS:

- » How do you want to live?
- » How do you want to feel?
- » What does an awesome day look like to you?
- » What would you love to experience?

A PLATFURM FOR PROFOUND COACHING IMPACT

As a coach, our role is to help move people into their awesomeness in a way which is lasting and fulfilling.

We can do this by helping to move people from the qualities in the left column, to the qualities on the right.

PERCEIVED SUCCESS

Constant worry

Story

Appearance

Contrived

Adapting to what others value

Please love me

Pleasure

Justify

Happiness exists outside of me

How can I get and have?

Receive Achieve

Have or possess

Fleeting

Stress

Inadequacy

Jealousy

Claim to fame

Guilt and concern

Secretive

AUTHENTIC SUCCESS

Ease and peace

Evidence

Experience

Natural

Joy in living personal values

I love me

Fulfilment

Explain

I own my happiness

How can I live and give?

Contribute

Actualise

Enjoy or admire

Lasting

Participate

Enough

Appreciation

Profound

Confidence

Private

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PERCEIVED SUCCESS

I am trying to be successful in other people's eyes, then I will be a success in my own eyes.

AUTHENTIC SUCCESS

I am trying to be successful in my own eyes and am indifferent to whether I am seen as successful by others.

Constant worry	Ease and peace
Story	Evidence
Story	Evidence
Appearance	Experience
Contrived	 Natural
_	
Adapting to what others value	Joy in living personal values
Please love me	I love me

PERCEIVED SUCCESS

I am trying to be successful in other people's eyes, then I will be a success in my own eyes.

AUTHENTIC SUCCESS

I am trying to be successful in my own eyes and am indifferent to whether I am seen as successful by others.

Pleasure	Fulfilment
Justify	Explain
Happiness exists outside of me	I own my happiness
How can I get and have?	How can I live and give?
 Receive	Contribute
Receive	Contribute
Achieve	Actualise
Have or possess	Enjoy or admire

PERCEIVED SUCCESS

I am trying to be successful in other people's eyes, then I will be a success in my own eyes.

AUTHENTIC SUCCESS

I am trying to be successful in my own eyes and am indifferent to whether I am seen as successful by others.

Fleeting	Lasting
Stress	Participate
Inadequacy	Enough
Jealousy	Appreciation
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Claim to fame	Profound
Guilt and concern	Confidence
Secretive	Private



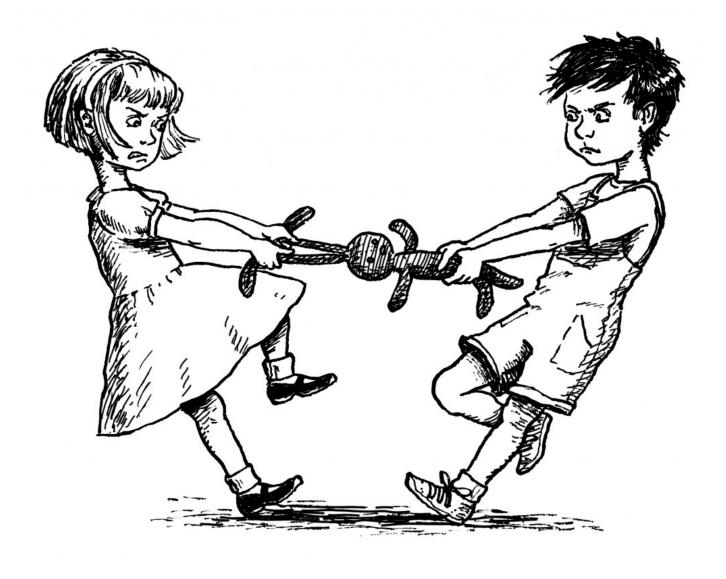
MILESTONE

AUTHENTIC SUCCESS MY THREE TO MASTER

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CREATING STICKY CLIENTS

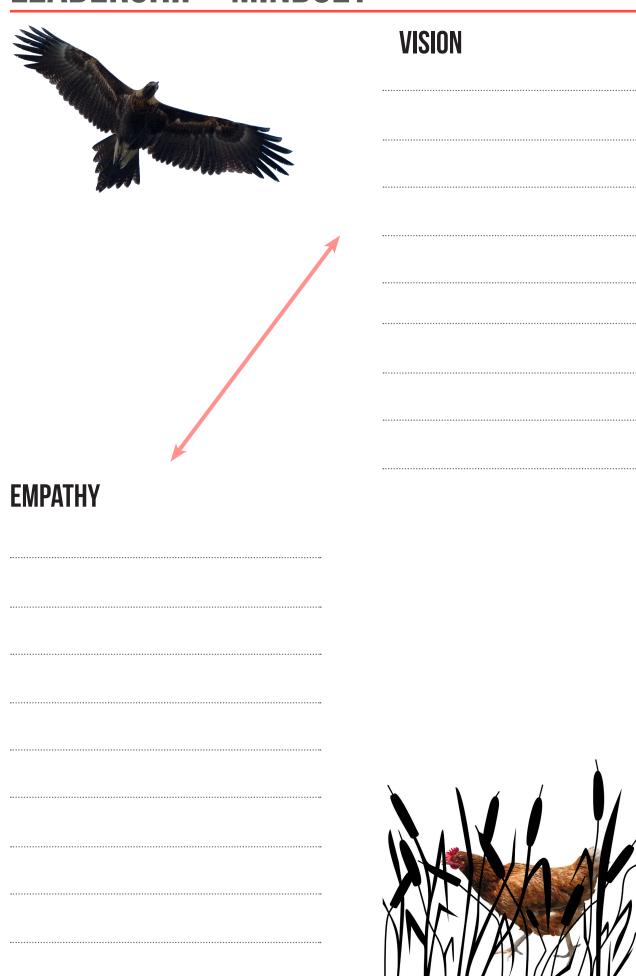


WHAT DO THEY WANT, <i>really</i> ?

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LEADERSHIP - MINDSET



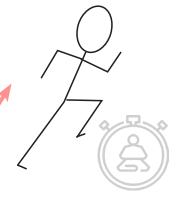
LEADERSHIP - SKILL SET

Mastering time means mastering what activities you do and when. The best measure of your time is your diary. Your diary will always reflect the likelihood of your vision and targets becoming a reality.

DRIVE

This is creative activity, that if successful, creates what we are truly seeking to build or experience.

Drive activities changes the future.



OBLIGATION

This is productive activity that has us feel like we achieved something, however, there is an illusion that the activity was highly valuable,. In truth, when we do obligation activity we are not further forward in creating our vision. Thus tomorrow will be a repeat of previous days.



STIMULUS

This keeps us busy as we 'react' to messages, requests and notifications that are sent our way but have no significant value to what we want to create.





THE LEADER'S CLARITY

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DRIVE



TRULY MASTER YOUR TIME - "STIMULUS"

STEP 1: YOUR BEST GUESS AT YOUR IDEAL WEEK

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STEP 2: WHAT IS IN THE WAY? - CLEAR YOUR DIARY.

STEP 3: STIMULUS RECOGNITION - KEEP A LIST FOR A WEEK.

STEP 4: TRIAL CUSTOMIZED TIME TOOLS - SET UP SOME BOUNDARIES.

STEP 5: REPEAT EACH STEP - AT INTERVALS, FOR 6 MONTHS.



MILESTONE

IDEAL WEEK & YEAR

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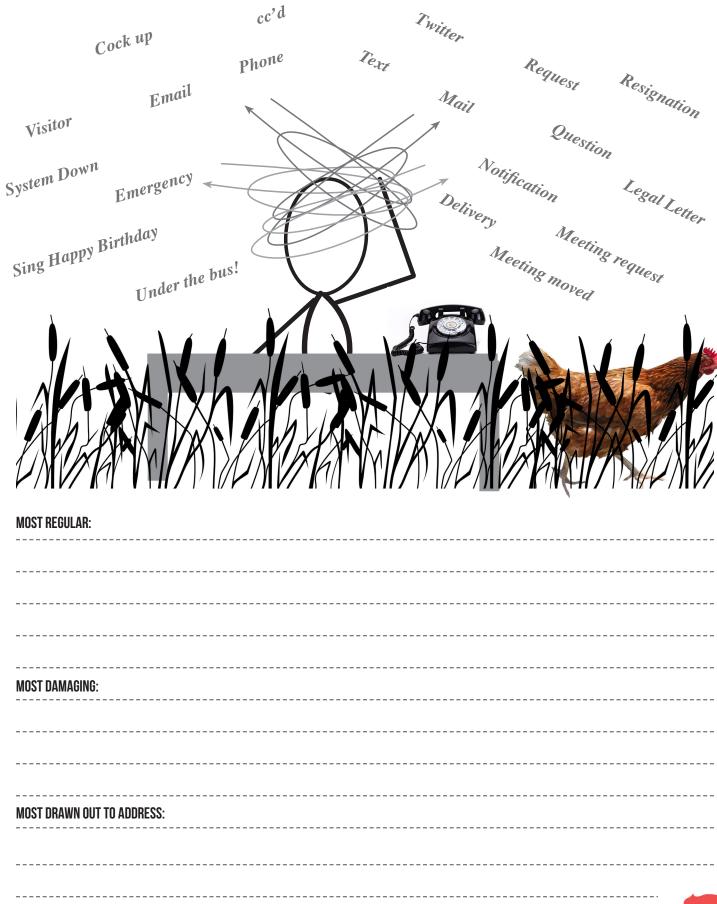
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WORKSHOP 4

TIME - MODEL 6.5

1-10

STIMULUS RECOGNITION



WORKSHOP 4 TIME - MODEL 6.5 1-10

STEP 3: STIMULUS RECOGNITION - LIST!

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WORKSHOP 4 TIME - MODEL 6.5 ONE TO TEN

TIME TOOLS - LEVEL 1

PHONE MESSAGE:
BUSINESS CARD:
EMAIL FOOTER:
MEETING TYPES:
MEETING RULES:
GEOGRAPHY:
BUSY SIGNALS:
EMAIL & CC RULE:
RESPONSE TIME:
AVAILABILITY:

STEP 4: TRIAL TIME TOOLS

	STIMULUS	BOUNDARY
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		TO TEN BUSINESS CLUB

TRULY MASTER YOUR TIME - "OBLIGATIONS"

STEP 1: LIST EVERY ACTIVITY THAT YOU'RE PRESENTLY OBLIGED TO DO IN YOUR ROLE.

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LL	

STEP 2: SELECT ONE (LOW HANGING FRUIT) TASK THAT IS REPEATED AND YOU WOULD LOVE SOMEONE ELSE TO DO, OR FOR IT TO BE SIMPLER.

STEP 3: WRITE THE EXACT PROCESS FOR DOING THAT TASK.

STEP 4: NEXT TO EACH STEP, WRITE THE DECISION MAKING PROCESS BEHIND THE STEP.

STEP 5: GIVE THIS DOCUMENT TO THE NEW OWNER OF THE TASK TO EITHER OWN, STREAMLINE OR AUTOMATE.

STEP 6: MAKE HANDING OVER THE TASK A 3 STEP PROCESS.



WORKSHOP 5 TIME - MODEL 6.2 ONE TO TEN

STEPS 2, 3 & 4: WRITE THE TASK, STEPS & DECISIONS

2. TASK:	
B. TASK STEPS:	4. HOW THE DECISION IS MADE:
	ONE TO TEN - BUSINESS CLUB

STEPS 6: DELEGATE ACROSS 3 OPPORTUNITIES

- · Avoid binary thinking here.
- · Refrain from increasing your own importance by undermining your team members competence.
- · Become a 'teacher' and measure your ability by the competency you can create in others.

GUTS OF IT		
EASY IMPROVEMENTS	\}	
SUBTLETIES	\}	



TRULY MASTER YOUR TIME - "DRIVE"

STEP 1: KNOW EXACTLY WHAT YOUR DRIVE ACTIVITIES ARE.

	DRIVE
/ /	
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STEP 2: VERIFY THE ACTIVITIES:

- AGAINST YOUR VISION/TARGETS/ASPIRATION
- WITH A SENIOR MENTOR

THESE TASKS CAN NOT BE DONE BY ANYONE ELSE, ONLY THE LEADER. IF YOU DO NOT DO THEM. THEY WILL NOT HAPPEN.

STEP 3: TURN THEM INTO SOMETHING YOU CAN MEASURE.

- DAILY - MONTHLY
- WEEKLY - OUARTERLY

STEP 4: ADD DESPERATION - BURN THE BOATS.



WORKSHOP 6 TIME - DRIVE - MODEL 6.3 ONE TO TEN

STEP 3: CREATE SOMETHING YOU CAN MEASURE

DRIVE ACTIVITIES

MEASURE

EVIDENCE

VISION / OUTCOME / > ASPIRATION



DESPERATION & VISION

- In 711 AD, Muslim forces invaded the Iberian Peninsula. The commander, Tariq bin Ziyad, ordered his ships to be burned.
- Hernán Cortés, the Spanish commander, scuttled his ships, so that his men would have to conquer or die.
- In 1538, the Toungoo armies led by Gen. Kyawhtin Nawrahta faced a superior force of Hanthawaddy Kingdom on the other side of a river. After crossing the river on a Pontoon bridge, Bayinnaung ordered the bridge to be destroyed. This action was taken to spur his troops forward in battle and provide a clear signal that there would be no retreat.



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"DESPERATION IS A NECESSARY INGREDIENT TO LEARNING ANYTHING, OR CREATING ANYTHING. PERIOD. IF YOU AIN'T DESPERATE AT SOME POINT, YOU AIN'T INTERESTING."

JIM CARREY

MILESTONE

IDEAL WEEK & YEAR

MY CRITICAL DRIVE ACTIVITIES:

WILL BE WITNESSED BY:

WHERE THE DESPERATION KICKS IN:

MORE FROM YOUR TEAM

EFFECTIVE USE OF INITIATIVE

Initiative is the intelligent application of pre-established rules, to a situation they have not been applied to previously.

1. KNOW THE RULES

2. ACCURATELY UNDERSTAND THE PROBLEM AND VARIABLES

- 3. TAKE INTO CONSIDERATION
 SHORT TERM AND LONG TERM
 RAMIFICATIONS
- 4. BE PREPARED TO SAY "UM...
 YEAH. I WAS WRONG." AND TO
 THEN FIX IT.



INITIATIVE... LIKE A BOSS

We are in business to **Help People Succeed**; Our clients, our suppliers, community and ourselves.

It is the role of all team members to deliberately Help People Succeed - clients, colleagues, suppliers and our business.

To do that, this is how we make decisions in the business:

- 1. We are looking for win, win, win outcomes.
- 2. Look to the future and be aware of the precedent your decisions may be setting, or the possible ramifications later.
- 3. There can be 'one off' decisions. These are made if impacting long term success of any party.
- 4. Prioritise! Taking into consideration:
 - Value of customer
 - Depth of relationship
 - Seniority of person requesting
 - Volume of people it affects
 - The human element
- 5. We are good people, so be courteous, even to those who are not our clients.
- 6. Support to established customers is the number one priority over a new customer or sale.
- 7. The customer should never be surprised always mention fees up front.
- 8. Under promise, over deliver.
- 9. Do what you say you'll do, in the time frame you said, for the price you said.
- 10. If there is a change, always let the client know.
- 11. Tom's (the boss) job is to create & rescue high value relationships.
- 12. Leadership does not expect team members to ignore 'warning signs'. If you see them, dialogue with leadership. (Eg Why do they "need it tomorrow"? Argue about price up front Unreliable paying bills)

A general internal tool to explore:

If you are going to make a bold move, inform management with email or message "It's my intention to..."

OUR DECISION MAKING RULES?

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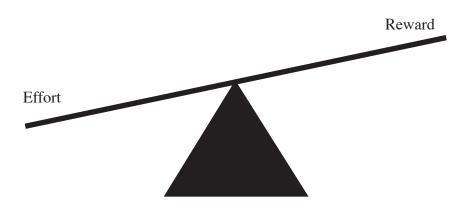
Drives the creation of what we are truly seeking to create. Activities that create or deliver the vision. When: Crucial to operation. Have promised to do. Compliance. Required. **ACTIVITIES IN THIS ROLE ARE BROKEN UP AS FOLLOWS:** Name: Core business. Core activity. Core role. **OBLIGATION** System / Delegate: Reactions - Distractions - Seductions Noise - Squeaky wheels - Fools gold Busy work Staff Role: Boundaries:

GETTING TRACTION AT HOME

GETTING TRACTION WORKSHOP

LIVING WHAT IS ON THE WHITEBOARD

LO	W EFFORT FOR HIGH REWARD:	
AB	SOLUTE RELEVANCE:	
☐ DE	SIRE FOR THINGS TO BE DIFFERENT	<u> </u>
FIT	'S INTO DAILY HABITS:	
RE	COGNISE THE MOMENT OF IMPLEM	ENTATION:
AC	COUNTABILITY - WITNESS:	
SU:	STAINABLE	
	- IN YOUR NATURE :	
	- SELF PROPELLING :	



GETTING TRACTION - WHEN?!

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'PRIORITY' IS NOT PLURAL.

If there was just one action, only one from the whole day, what would it be?

WHEN I GET HOME, DO THESE:

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